CHALLENGE

The client is a leading provider of a wide range of business management applications and services to small and medium based businesses (SMB's). The client supports more than 2.8 million customers in the US & Canada with application covering a full range of business requirements including accounting, customer relationship management, contact management, warehouse management, specialized industry needs among many others.

The client wanted to added a new feature in its accounting product of allowing users to create a work order for a finished good item in the job cost module and associate the item directly to the job. Upon completion of the work order, the cost of the finished good item needed to be issued to the job.

SOLUTION

CI's team created a new user interface to enter the work order in job cost for attaching a specific job to the work order. After the work order is associated with a job, phase and category, it is processed and completed like any other work order in the work order module. When the work order is completed, the cost of the finished goods item is issued directly to the job and postings are made to the appropriate general ledger accounts. The finished good items can then be invoiced just like any other items issued to the job. The significance of this feature was it enable effective tracking of finished goods for a job. The billing for finished good creation could now be added easily from job cost.

The team also created a 'Job Cost Work Order' report that provided the status of work orders created in job cost.

TECHNOLOGY

Client's product framework

SCREENSHOTS

ABOUT CI

CI is a global product development services organization and a partner to established technology leaders, helping them bring software products to market in less time and at reduced operating costs. CI partners with clients to create dedicated delivery centre's.

CI has been able to continuously maintain partnership with clients for almost 10 years through a compelling combination of proven methodologies, expert developers, high standards of quality and commitment.

CI provides complete product lifecycle services from new product development to product re-engineering, support and migration. CI has worked with over 200 clients over the past 11 years.

CI's product development teams are spread across our Global Delivery Centres in Chennai, India and offices in the United States. The software professionals serve as virtual extensions of our client's local development teams. By leveraging the capabilities, a partnership with CI has proven to increase product quality while reducing the time to market and operating costs by 50%.